Maximize Your Adaxes Investment with WME's Premium Support

At WME, we have seasoned experts in Adaxes management. We are just one of the few firms offering this specialized service. Unlike others, we bring unmatched knowledge depth and some dependable hands-on experience to the table. With us, you're not just getting a typical service, we'll be your strategic partner. Our proactive Adaxes approach leads to fewer issues and faster issue resolution, saving you on time & cost. Providing high-quality, affordable solutions, we keep your business running efficiently with expertise typically rare in the marketplace.

ADAXES SERVICE OFFERINGS

01

Unmatched Expertise

Expert Adaxes solutions, quick services from the best in the field.

02

Affordable Excellence

Top-tier Adaxes support at a fraction of the cost.

03

Proactive Value

Prevent issues and ensure trustworthy operations with proactive oversight.

SERVICE LEVELS

Level 1: Basic Service

We handle routine tasks seamlessly and keep everything running without a glitch. The BASIC service package is perfect for small organizations with essential support needs like account management, password resets, basic troubleshooting, routine server checks, and incident handling.

Pricing: $625/month

User Account Management	Group & Membership Management	Self-Service Features	Routine Maintenance	SLA and Incident Management
• Password resets. • Account unlocking. • Basic user creation and disabling for onboarding/offboarding.	• Adding/removing users from groups. • Handling simple group membership updates.	• Supporting end users with the self-service portal. • Basic troubleshooting of self-service access issues.	• Monitoring Adaxes server health using built-in tools. • Basic performance checks (e.g., disk space, CPU usage).	• Logging incidents and escalating complex issues. • Responding to common service requests within SLA guidelines.

WINDOWSMANAGEMENTEXPERTS.COM

https://windowsmanagementexperts.com/
sales@winmgmtexperts.com

501 Cambria Ave. STE #384,
Bensalem, PA, 19020

Phone: (888) 307-0133
Press 1 at the Menu

Expert-Level Adaxes Management Services

Level 2: Advanced Service

We deliver deep expertise in troubleshooting, workflows, integrations, etc. The ADVANCED service is good for mid-sized businesses requiring sophisticated solutions like automation tracking, compliance reporting, etc.

Pricing:
$800/month

Workflow and Automation Support	Compliance and Reporting	Licensing and Integration Management	Routine Maintenance	Customer-Specific Tasks
• Monitoring workflows for errors or failures. • Making minor adjustments to predefined workflows.	• Generating and reviewing reports on user activity or access. • Conducting periodic access reviews with guidance from policies.	• Managing Microsoft 365 licensing within Adaxes. • Configuring basic integrations with third-party tools.	• Validating and updating business rules and policies. • Performing scheduled backups and basic recovery tests.	• Maintaining and running predefined scripts or custom policies. • Making minor changes to existing configurations as requested.

Custom Pricing Packages

Personalized services designed for all of your requirements.

How We Coordinate With The Client

- Set up clear communication channels and escalation paths.
- Agree on project goals & timelines.
- Share weekly progress updates.
- Focus on critical tasks to keep the project on track.

Why Choose WME?

01
Adaxes Expertise: We know Adaxes inside and out. You can trust the experts.

02
Cost Considerations: Skip the expensive in-house teams. Get dependable services for a far lower price.

03
Preventive Maintenance: Get rid of downtime issues with continuous monitoring and incident response.

04
Flexibility: Simple, personalized, stress-free management from start to finish.

Optimize, Protect, and Succeed with WME Adaxes Services

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